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U.S. PATENT DOCUMENTS

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Lynda Jasmin

9/22/03

Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).

Form PTO-1449 (modified)	Attorney Docket No. ARC920000105US1	Serial No.
LIST OF PATENTS AND PUBLICATIONS FOR APPLICANT(S)' INFORMATION DISCLOSURE STATEMENT	Applicant(s): R. KRAFT	
(Use several sheets if necessary)	Filing Date: 02/10/2001	Group Art Unit:

PUBLICATIONS / OTHER ART

Examiner Initials	Citation
LS	BroadVision One-to-One Knowledge, Product Overview, copyrighted 1999.
↑	Blaze Software, "Ruling a Self-Service World," Blaze Advisor White Paper, Updated for Version 2.5, copyrighted 1998.
	Blaze Software, "Architechting for Change," The Rule Engine Proposition, A brief for the CEOs and senior managers of software companies, copyrighted 1999.
	Blaze Software, "Ruling a Self-Service World," Technical White Paper, Updated for Version 2.5, copyrighted 1999.
	Web page: http://www.atg.com/products/dps/dps_main.html?didframe=tn , printed February 9, 2001.
	Web page: http://www.atg.com/products/dps/pcc.html?didframe=tru , printed February 9, 2001.
	Web page: http://www.atg.com/products/dps/targeted_email.html?didframe=trn , printed February 9, 2001.
↓	Web page: http://www.atg.com/products/dps/oca.html?didframe=tru , printed February 9, 2001.
LS	Web page: http://www.annuncio.com/products/brightcapabilities.html , printed February 9, 2001.

Examiner

Cynda Jasmin

Date Considered

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